



RAXIO



Scalable and resilient data centre solutions in a multi-tenanted environment

Raxio Uganda is Uganda's first enterprise-grade, Tier III certified carrier-neutral data centre. At the heart of Namanve Industrial Park, Raxio Uganda is ideally located along key fibre routes and delivers best-in-class colocation, cross connect, fibre and IT infrastructure services.



Tier III standard



Carrier neutral



Scalable



High security



Sustainable



Connectivity hub

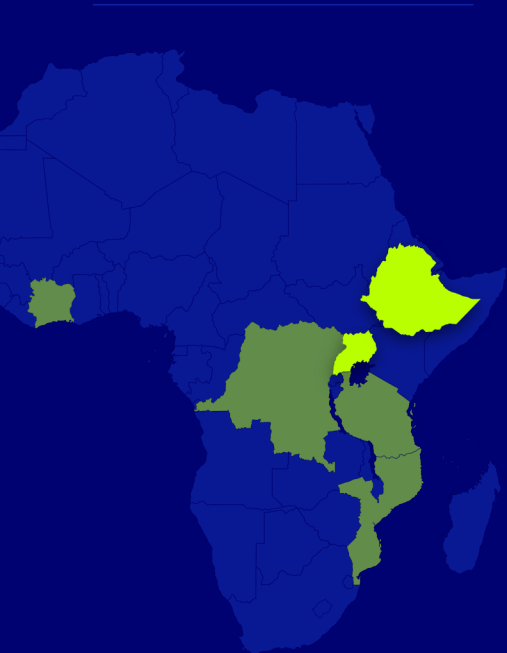


Excellence



Optimal location

Raxio is a premier pan-African provider with a network of carrier-neutral Tier III data centres fully dedicated to colocation.



A proud pioneer in every market we enter, our network of regional facilities offers customers unparalleled access to affordable connectivity, enterprise-grade facilities and exceptional integrated services.

- > Uganda
- > Democratic Republic of Congo
- > Ethiopia
- > Ivory Coast
- > Mozambique
- > Tanzania

Services

Private Suites

These self-contained areas, which can include 24x7x365 network operating centre facilities, are designed and built to customers bespoke specifications.

Cages

The Global Switch cage solution offers the benefits of large-scale resilience for medium sized IT space and power requirements. This solution provides secure private areas for customers and offers flexibility in design and layout.

Racks

Situated in colocation areas, our racks are a vital resource for businesses looking to outsource their critical IT infrastructure, establish a presence in multiple locations or expand their footprint as their space requirements grow.

Meet Me Rooms

Meet Me Rooms offer telecommunications companies highly secure purpose-built areas to house their network infrastructure in order to connect with a host of companies and organisations within the data centres.

Key benefits

Scale

Scalability with over 4,600,000 sq ft (428,000 sq m) across thirteen world-class, fully-fitted data centres. Flexibility: Access to the full range of space and power solutions with flexibility to meet your needs.

Network dense

Data centres that are located adjacent to central business

districts exclusively in Tier 1 markets offer connectivity rich, low latency solutions with direct access to the major international fibre routes.

Competitive options

A strong diverse service provider ecosystem ensures that customers have access to competitive pricing for a complete range of services.

Resilient Infrastructure

Global Switch provides uninterrupted power with multiple layers of redundancy, optimised cooling and security. Monitoring of these key components through highly sophisticated building management systems is backed up by 24x7x365 security and technical support teams.

Bespoke solutions

Solutions can be tailored to individual customer requirements.

Environmental commitment

Energy efficiency is at the core of our business. Through innovation in design, operation and working closely with our customers, we are continually improving the energy efficiency of our data centres.

Operational excellence

Key ISO certifications complement a robust Critical Environments Programme which is central to applying and maintaining best in class practices across our global data centre portfolio.

Financial strength

A financially secure owner and operator with investment grade credit ratings.

Raxio Uganda



Location

Namanve Industrial Park
Outskirts of Kampala
On all major fibre routes
Primary & disaster recovery



Core

Tier III Standard
Up to 400 Racks
4 – 21 kW per rack
Hosts Uganda's IXP (UIXP)



Industries

Enterprise
Financial
Telecom
Media



Services

Colocation
Cross connection
Active & dark fibre
Remote hands
Shift & lift
Caging
Customer spaces
Expanded services

Location

- The data centre is located 0.5 miles from the financial district and 3.5 miles from the city centre
- A local railway station is located within a 5-minute walk
- London City Airport is 3.5 miles away and 3 further airports are within driving distance

Building Overview

- Global Switch owns the freehold
- Purpose built
- Exceeds Tier III operational performance
- 23,439 sq m of gross space
- 3 data floors
- Flexible IT space with ability to create bespoke environments as required

Main Structural Features

- Steel frame with concrete floors, metal faced cladding and glazing
- 5m slab to slab height
- Raised floor height of 600mm (Areas 1 and 2), 800mm (Area 3)
- Minimum from raised floor: 3.8m clear height to underside of deepest beam
- Floor loading of 5kN/m² (Areas 1 and 2), 12kN/m² (Area 3)
- 2 goods lifts (2.5 tonnes), 2 passenger lifts

Power

- 11kV utility supply with N+1 redundancy
- Utility power supply capacity of 13MVA (current)
- Technical (IT) power supplied by on-site static N+1 UPS in Area 1 and by Diesel Rotary UPS with N+1 redundancy in Areas 2 and 3
- Mechanical systems backed up by standby generator system for Area 1 with N+1 redundancy

- Fully diverse power distribution to technical areas
- On-site fuel storage to support 48 hours at full capacity with 24x7x365 fuel delivery
- Offering 2,000 W/m² as standard with higher power density solutions fully supported

Cooling

- 15.8MW of installed cooling provision
- Minimum N+1 resilience on all syst
- CRAH units control temperature and humidity in technical space within the recommended range of ASHRAE TC9.9
- Diverse distribution pipework throughout
- Chilled water-cooling system
- In rack cooling capability if required

Security

- Operations Centre manned 24x7x365
- Security guard patrols 24x7x365
- Continuous CCTV surveillance of external and internal areas
- CCTV records kept for 31 days
- Comprehensive intruder detection and alarms to all areas
- Perimeter Intrusion Detection System (PIDs)
- Strict access control procedures to ISO 27001
- Access control using proximity card readers
- Physical access via mantrap
- Secure managed delivery and loading area available 24x7x365

Connectivity

- Carrier Neutral
- Network dense with access to multiple global and regional carriers and Internet service providers offering Dark Fibre,

- Wavelength, Ethernet, MPLS, VPLS, IP Transit, Peering, CDN, Storage, Virtualised Services (SDN), Voice and Mobile Services
- Access to multiple cloud services through leading public, private and hybrid cloud solution providers
- 2 dedicated Meet Me Rooms
- 2 diverse building entry points
- Diverse cable routes and pathways
- Roof space availability for satellite and antennae equipment
- Multiple LINX Fibre/Capacity Partners and remote ems peering service providers

Fire Detection and Suppression

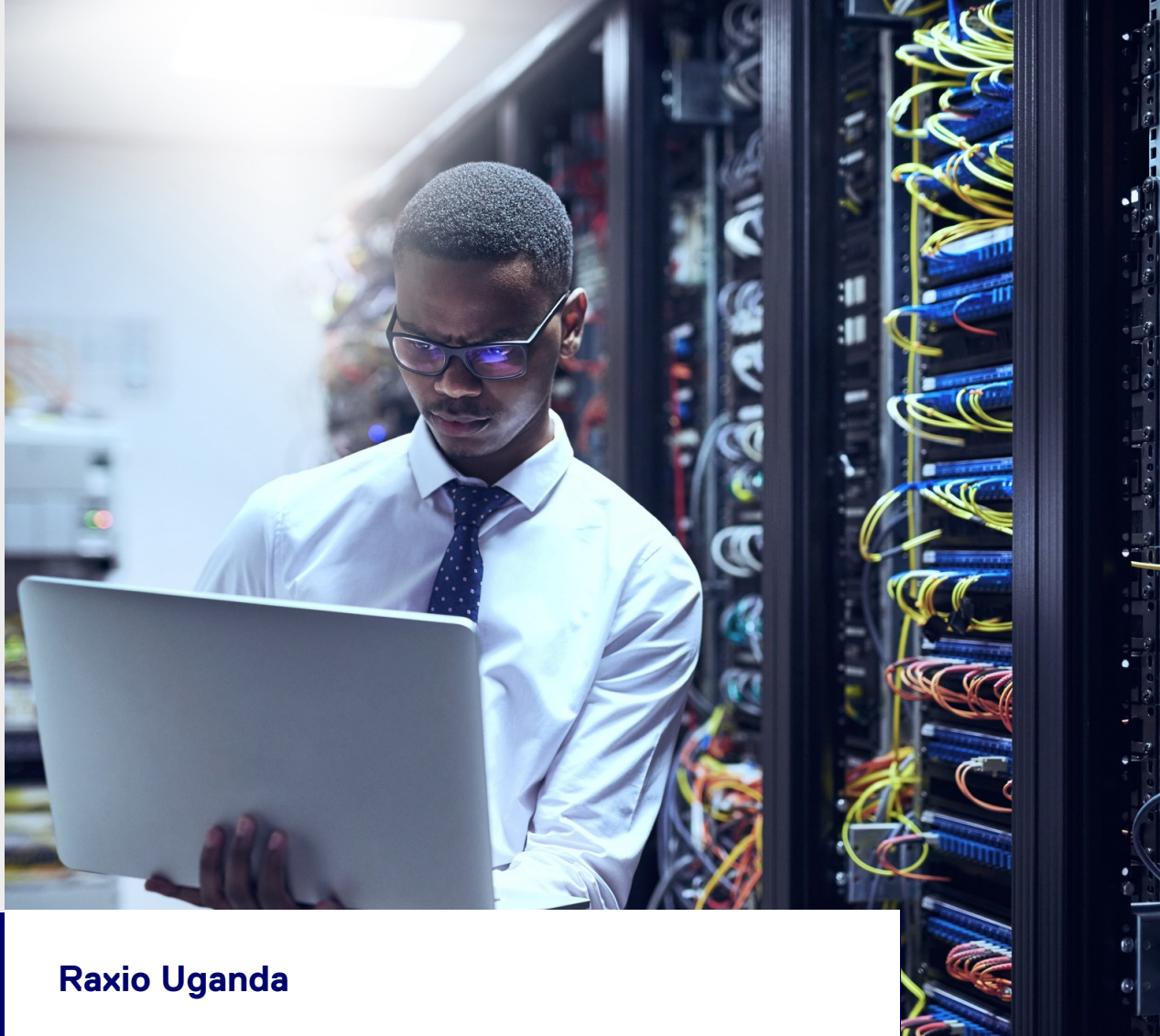
- Analogue addressable fire detection system in all areas
- Aspirated early warning smoke detection system (monitored 24x7x365)
- Argonite and FM200 gas suppression systems in technical areas

Critical Environments Management

- Experienced 24x7x365 facilities management team
- Environment (thermal conditions) monitored 24x7x365
- All Building Management Systems (BMS) monitored 24x7x365
- Comprehensive energy metering system
- Internationally recognised critical environments programme


Certifications

- ISO 9001, 14001, 27001, 45001, 50001
- Membership of the United Kingdom Climate Change Agreement (CCA)



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